

## What the Early Help Hub is

- A way of looking for solutions
- Finding the positives and strengths in your family and building on these.
- Offer ideas which may help prevent anything getting worse
- A way of supporting the professionals and workers who are supporting you.
- Looking out for what's best for your child and family.

## What the Early Help Hub is not:

- A place to talk about you without your consent
- Not intended to overwhelm you with too many new things.



**The Early Help Hub  
Castle Hill Centre  
Castleton Street  
Bolton  
BL2 2JW**

The Bolton Council logo, with 'Bolton' in multi-colored letters and 'Council' in dark blue.



**The Early Help Hub**

**Guide for families**

## The Early Help Hub

The Early Help Hub is a place where professional workers can get support and advice about the work they are doing with you and your family

You and your worker may feel that your family is not making as much progress as you would like with the difficulties that you have identified. Your worker may ask for your consent to contact The Early Help Hub so that they can get some advice or new ideas.

Your worker can get advice in two different ways. They can ring the Early Help Hub Manager and talk on the phone or they can ask to meet with a small group of people so they can get a wide range of ideas possible. This group of people is called The Early Help Hub Panel.



## The Early Help Hub panel

If you and your worker decide you want an idea from the panel your worker will ask for your consent to share your Early Help assessments and reviews with the Early Help Hub Manager. Your worker will attend the meeting for you, you don't have to go.

**Who is on the panel?** The Panel is made up of workers from a few different services. These include the health visitors team, school nursing, Fortalice, Start Well, the youth service, Bolton at Home Family First Team and education support services such as The Behavior Support Service and The Early Interventions Team.

**What happens at the panel meeting?** Your worker and the panel members will talk about your situation. They will look at what has gone well, try to come up with a range of ideas and suggestions that could help you and your family make progress.

## After the panel meeting.

- The Panel members will give your worker a summary of the discussion and an action plan of new suggestions.
- Your worker will check with you which of the new suggestions you are happy to work on.
- A few weeks after the panel, your worker will give some feedback to the Early Help Hub Manager. This is because the Early Help Hub Manager would like to know if anything the panel suggested has helped you and your family.
- We would welcome any feedback you want to give us, . . .

